

# Indiana Worker's Compensation Board (IN WCB)



## EDI for Claims Release 3.1 Frequently Asked Questions

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## General

Q-1: How do I contact the IN WCB with questions on EDI Release 3.1 Claims Reporting?

A-1: Send an email to the IN WCB EDI Support Mailbox at [INWCBedi@iso.com](mailto:INWCBedi@iso.com).

Q-2: How do I send EDI Claims Release 3.1 FROI and SROI reports to the IN WCB?

A-2: You may send the EDI Claims Release 3.1 FROI and SROI reports in the following ways:

- 1) Report via a Direct Connection using SFTP from your own claims system. There is no cost to use this connection.
- 2) Logging into IN WCB Free Web System or 'Jurisdiction Web Entry' (free service, recommended for low claim volume (about 100 claims or less in a year)), enter and submit each report.
- 3) Use a Third-Party EDI Vendor. Vendor costs may apply depending on the services you request from the vendor.

Q-3: Where are IN WCB's EDI Claims Release 3.1 Requirements found?

A-3: Please refer to the "EDI Requirements" link under the EDI Resources section

[\(https://www.inwcbedi.info/\)](https://www.inwcbedi.info/) for the Event Table, Element Requirement Table, and Edit Matrix.

## Trading Partners

Q-1: How does my company become a trading partner with IN WCB?

A-1: Complete and submit a Trading Partner Profile. Please refer to the Registration Instructions link under the Trading Partner Profile section (<https://www.inwcbedi.info>). Each Trading Partner profile is reviewed and must be approved by INWCB. An approved Trading Partner must complete successful testing. Note that IN WCB periodically sends their Trading Partner list to the IAIABC upon request.

Q-2: How do I become an EDI Service Vendor for INWCB EDI trading partners?

A-2: Please refer to the EDI Vendors section of the EDI website (<https://www.inwcbedi.info/vendors>) for additional information.

Q-3: Where do I find information concerning IAIABC EDI license fees?

A-3: Please refer to the IAIABC website (<http://www.iaiaabc.org/>) under the EDI Standards –Licensing section for additional information.

Q-4: How do I sign up to use the IN WCB Free Web System to submit EDI Release 3.1 FROI and SROI Reports to IN WCB?

A-4: The Trading Partner Profile has a section called Filing Method. Under this section when completing this Trading Partner Profile, please select 'INWCB Web Entry: Select IN WCB Web Entry or Jurisdiction Web Entry if you will use the IN WCB EDI FROI SROI Web Reporting System'. After the submission of the Trading Partner Profile and IN WCB approval, training and access to the system will be provided.

## Testing

Q-1: What are “test” transmissions?

A-1: Testing is a process used to determine whether you and IN WCB can send and receive EDI reports. Testing with IN WCB requires adherence to the IN WCB Test Schedule and the submission of required test transactions.

Testing serves two purposes:

- 1) Ensures that all technical details of the transmission process are correct for all three systems -- reporters, the network, and IN WCB.
- 2) Requires that the data details within the specific transaction types meet INWCB requirements. The sender will be responsible for evaluating the acknowledgement transactions INWCB returns in response to the test. For additional information, see the “IN WCB – Release 3.1 Implementation Test Plan” on the EDI website under Implementation Information.

Q-2: While testing, can a trading partner test the FROI and the SROI together?

A-2: IN WCB recommends that trading partners successfully test and implement FROI transmissions before testing SROI transmissions. IN WCB expects to use the data from the FROI transactions for consideration in processing the SROI transactions, so errors with FROI could impact SROI testing.

Q-3: Will I need to test if I use the IN WCB Free Web System to submit FROI and SROI EDI Release 3.1 Reports?

A-3: No, the system is tested and ready for FROI SROI EDI Release 3.1 report submissions.

## Production

Q-1: When will IN WCB approve me for production?

A-1: IN WCB's goal is to move our trading partners into production as quickly as possible after the testing process is successful. The testing process is described in the "INWCB Release 3.1 Implementation Test Plan" under the EDI Implementation Test Plan Overview on the Implementation Information page (<http://www.INWCBedi.info/impl-info>).

Q-2: Once a trading partner has moved into production, where should questions be directed?

A-2: All questions should be directed to the IN WCB EDI Support Mailbox at [INWCBedi@iso.com](mailto:INWCBedi@iso.com).

Q-3: Where is the Test/Production Indicator found?

A-3: The Test/Production Indicator is DN0104, located on the Header Record. Refer to the IAIABC EDI Release 3.1 Implementation Guide ([www.iaabc.org](http://www.iaabc.org)) for more information regarding data definitions and the specific construction of the Header Record.

Q-4: How long after I send a transmission to INWCB should I expect to receive an electronic acknowledgement?

A-4: Monday through Friday: The cut-off for receipt of data from IN WCB Trading Partners will be 2:00 AM EST. INWCB Trading Partners will receive acknowledgment files no later than 5:00 AM EST pending any unforeseen processing issues.

Friday (after the cutoff), Saturday and/or Sunday: Trading Partners can connect and upload FROI/SROI files and will receive acknowledgment files no later than 5:00 AM EST on Monday pending any unforeseen processing issues.

If you have not received an Acknowledgement within that time frame and have not received an advisory e-mail, please contact the IN WCB EDI Support Mailbox at [INWCBedi@iso.com](mailto:INWCBedi@iso.com).

Q-5: How can the trading partner or a claim administrator monitor the data quality of their EDI transmissions once in production?

A-5: If a "TR" (Transaction Rejected) acknowledgement was received, it indicates that the transaction (record) you sent has been received and rejected, as an error was found on one or more data elements. The transaction was not accepted by the jurisdiction. The error(s) should be reviewed quickly to correct and resubmit the transaction with the same MTC. Timely resolution of rejected reports is critical because the transaction has not been accepted into the jurisdiction's system. If an error indicates a duplicate transaction or invalid event sequence, then resubmission of the same MTC would not be required.

## Production

- Q-6: I have reached production status and a problem develops with the system I am using to generate or transmit EDI reports to IN WCB. What should I do to make sure IN WCB is informed and that IN WCB receives all my claims in a timely fashion?
- A-6: Immediately after a trading partner becomes aware that transmissions are not being sent or received by IN WCB, contact IN WCB via email ([INWCBedi@iso.com](mailto:INWCBedi@iso.com)) right away to develop a temporary reporting plan.
- Q-7: A trading partner is approved for production status. The trading partner changes software packages, vendor, adds a newly acquired company or changes source system, etc. Does the trading partner need to revert back to the testing status again?
- A-7: If a trading partner changes any aspect of their approved process or system, then the trading partner must repeat the test process with IN WCB. IN WCB recommends that the trading partner continue with the approved production process while testing any new process, software or system. Considerations on the testing that will be required will be determined based on the situation. Any change in the manner by which data enters the reporting stream must be brought to the INWCB's attention, and will probably involve discussion, testing and updates made to the Trading Partner Profile. If this situation arises, please contact IN WCB via email ([INWCBedi@iso.com](mailto:INWCBedi@iso.com)) immediately.

## Transactions, Edits & Requirements

Q-1: What does “TA”, “TR” or “TE” mean?

A-1: The result of the edit by the jurisdiction is TA, TE, or TR returned in the Application Acknowledgment Code of the Acknowledgment (AKC) record.

If a “TA” (Transaction Accepted) acknowledgement was received that indicates that the transaction (record) you sent has been received, edited and accepted.

If a “TR” (Transaction Rejected) acknowledgement was received that indicates that the transaction (record) you sent has been received and rejected as an error was found on a data element. The transaction was not accepted by the jurisdiction. A review of the error should take place to determine if the transaction should be resubmitted with the same MTC after the error(s) is corrected since the rejected report has not been accepted into the jurisdiction’s system. If an error of duplicate transaction, invalid event sequence, etc., then resubmission should not be required.

A “TE” (Transaction Accepted with Errors): **IN WCB does not accept transactions with errors and will not return the “TE” acknowledgement status. All transactions are either accepted “TA” or rejected “TR”.**

Q-2: What edits will IN WCB apply?

A-2: IN WCB’s edits and complete requirements are located on the INWCB Implementation Guide page at [www.INWCBedi.info/guide](http://www.INWCBedi.info/guide).

Q-3: Is there a difference between an EDI MTC CO Correction and a MTC O2 Change?

A-3: Yes, there is a very important distinction between Corrections and Changes. A Change (MTC O2) is used when the Claim Administrator finds data they previously sent to IN WCB is now different. The Correction (MTC CO) is a direct response to an acknowledgement report that showed one or more data elements were accepted with error (TE status). **IN WCB does not accept the CO transaction.** Refer to IAIABC Claims Release 3.1 Implementation Guide for additional information at [www.iaibc.org](http://www.iaibc.org).

Q-4: What should be transmitted to IN WCB if a key Match Data Element is changed?

A-4: Send a FROI MTC O2 Change transaction to change any key match field(s). Note: Only one (1) key match field can be changed with a FROI MTC O2 at a time unless noted otherwise on the Edit Matrix Match Data Table as multiple FROI O2 change transactions may be required. Refer to INWCB’s Match Data Table located on the IN WCB Implementation Guide page at [www.INWCBedi.info/guide](http://www.INWCBedi.info/guide).